As the sole public hospital in Massachusetts, CHA plays an important role in the health of the Commonwealth – delivering quality care to local families, serving as a safety net for complex and diverse patients, providing fast emergency care, preparing for and responding to the threat of terrorism, epidemics and natural disasters, addressing community health needs in new and innovative ways, and training the next generation of health professionals. CHA helps keep Massachusetts healthy and strong.

- **Service Mix.** CHA cares for more than 140,000 patients each year, specializing in the services people need most during their lives – primary care, emergency, maternity, behavioral health and overnight hospital care. These services focus on wellness, prevention and keeping people healthy. One key aspect of this care is CHA’s award-winning behavioral health services, which include wide-ranging outpatient programs and distinct hospital units for children, teens, adults and seniors.

- **Connecting People to Care.** Recognizing that economic barriers often prevent patients from seeking care, CHA offers financial counseling at sites across its system.

- **Serving Economically Vulnerable Populations.** As a safety net provider, CHA serves a large number of vulnerable and diverse patients and has the highest concentration of Medicaid and low-income patients among Massachusetts hospitals. This includes three times more Medicaid and low-income public payor patients and 4.4 times more uninsured care than the average acute care hospital. CHA also provides 11% of all statewide uninsured acute hospital care and 11% of all Medicaid and low-income statewide mental health inpatient care.

- **Serving Diverse Patients.** Multilingual and multicultural patients continue to choose CHA for their care. As of 2014, more than half (56%) identified their race as non-white and one quarter (25%) spoke a primary language other than English. These patients benefit from CHA’s interpreter services program, more than 40 bilingual primary care providers and culturally competent programs like the Haitian Mental Health Team (the 2010 Schwartz Center Compassionate Caregiver of the Year).

- **Supporting Public and Community Health.** CHA believes that community healthcare systems have a responsibility to support both the needs of patients and the broader needs of the community. To achieve this, CHA has developed robust public and community health functions, including operating the municipal Public Health Department for the City of Cambridge. It also supports and collaborates with many community groups and coalitions to reduce barriers to receiving care.
Tobacco Use
Tobacco use remains an important health risk among CHA patients and within local communities – and CHA has worked to provide leadership on this issue.
In 2012, CHA went tobacco free across its system and launched an employee wellness program that includes tobacco cessation at no cost to employees and their family members.
For its primary care patients, CHA has improved tobacco use screening and counseling while connecting them to on-site cessation programs and to the Mass QuitWorks program.
Today, CHA is working with community partners in Cambridge and Somerville, including the Cambridge Housing Authority, to reduce residents’ exposure to cigarette smoke. This includes community outreach and social marketing specifically targeting public housing residents, with workshops on tobacco treatment and education at community events. The goals are to increase awareness of the benefits and availability of smoking cessation resources, increase motivation among smokers to quit, and educate all residents about the dangers of secondhand smoke.

Behavioral Health in the Community
Since 2007, the CHA Department of Psychiatry has partnered with the City of Cambridge in the innovative Safety Net Collaborative, providing support and mental health services to children in partnership with police, schools and youth services.
This effort has become an important option for police officers dealing with juvenile crime – diverting hundreds of teens into structured activities like athletic leagues and after-school programs, and providing counseling as needed.
The program has had tremendous value, proactively connecting police, youth workers and CHA clinicians to keep troubled kids out of court, often helping them refocus their lives.

Growing Community Health
Developing healthy and sustainable communities often requires a collaborative approach. One way CHA achieves this is through an innovative urban gardening program that promotes healthy eating and physical activity for local women.
The Spring Hill Garden, located at the CHA Somerville Hospital, was planted in 2010. Food grown here is given to local food pantries and residence programs such as the HIV food pantry at CHA, Project Soup and the Walnut Street Center.
CHA’s Victims of Violence Program, which provides mental health services for crime victims and victimized communities, tends the garden through its “Firmly Planted Garden Group.” Members volunteer all season, harvesting and delivering produce.
“Working side by side, getting dirty together, and sharing the experience of awe and delight in nature seldom occurs in traditional outpatient psychiatry service delivery,” says Barbara Hamm, PsyD. “Group members develop a connection to life-affirming aspects of themselves by the end of the growing season.”

Helping Frail Older Adults Stay Healthy and Independent
CHA’s Elder Service Plan is an all-inclusive, coordinated program for frail elders with chronic health issues that supports their health and allows them to remain in their own homes.
One of its members, Jacqueline, recalled how her life was about to be turned upside down before entering the program. In 2011, housebound and in poor health, she was abruptly notified that her ancestral home had been sold. She had just 30 days to pack up a lifetime and find a new living arrangement. This was an impossible challenge for someone of her age and mobility – at that point she couldn’t even negotiate the seven steps from her house to the sidewalk.
CHA’s Elder Service Plan was there to help. They started by helping her locate a state-of-the-art power chair. Jacqueline was able to resume an active life in the community and “rejoin the living.”
A Community Provider

Cambridge Health Alliance (CHA) is an academic community health system with three hospitals, an extensive primary care network, and a community-based approach to wellness and prevention. As a local provider of choice, CHA serves more than 140,000 patients each year, specializing in the services people need most during their lives – primary care, emergency, maternity, behavioral health and overnight hospital care.

CHA is committed to providing the very best care, filling unmet health needs and collaborating with the community to address broad and pervasive health issues. CHA cares for people from all backgrounds and has particular strength in caring for patients with economic, linguistic and cultural barriers to care.

CHA is an affiliate of Beth Israel Deaconess Medical Center (BIDMC), giving patients streamlined access to coordinated services at one of the best academic medical centers in the country. CHA is also affiliated with MGH for Children and is a teaching hospital of Harvard Medical School and the Tufts University School of Medicine.

Caring for Patients in their Communities

Cambridge Health Alliance’s primary service area is Cambridge, Chelsea, Everett, Malden, Medford, Revere, Somerville and Winthrop, Massachusetts.

Clinical Locations:

- 3 hospitals – CHA Cambridge, CHA Somerville and CHA Everett – each with 24-hour emergency services
- 12 neighborhood care centers and hospital-based primary care practices
- 2 community-based specialty centers
- 3 teen health centers and one school-based child mental health center
- Patient homes (House Calls Program, Geriatric Outpatient Psychiatry)
- Community locations (assisted living, nursing homes, homeless shelters)
Caring for Everyday Health Needs

CHA specializes in the services that people need throughout their lives, most of which can be effectively and efficiently delivered in community settings. All CHA services and locations are connected through a shared electronic health record, enhancing the coordination and quality of care.

Service Highlights:

• **Primary Care.** CHA offers the full spectrum of primary care (pediatrics, internal medicine, family medicine, geriatrics) to more than 100,000 patients at 15 practices. Special programs are available for some of the Commonwealth's most vulnerable residents: older adults (Senior Care Program, Elder Service Plan), adolescents (teen health centers), the homeless (Healthcare for the Homeless), people with HIV/AIDS and people with mental illness (collaborative services in primary care).

• **Behavioral Health.** The nationally recognized CHA Department of Psychiatry is a two-time recipient of the American Psychiatric Association Gold Award for Excellence. Its staff offers comprehensive care for sporadic, chronic or acute mental health needs including emergency care, inpatient services for children, adolescents, adults and seniors, and outpatient care for all ages. Services are available in many languages.

• **Emergency Care.** CHA has the fifth largest emergency department in Massachusetts, seeing 100,000 patients annually at its Cambridge, Somerville, and Everett Hospitals. CHA is a primary stroke service provider and has special pediatric rooms at Cambridge Hospital. CHA has redesigned its emergency services to improve patient care. Today, most patients are seen within five minutes of arrival, versus more than 90 minutes before the redesign, and the average length of stay has decreased 13%. As a result, CHA consistently earns strong patient satisfaction scores for emergency care and was named a national model by America's Essential Hospitals.

• **Maternity.** CHA has two childbirth options with more than 1,200 deliveries each year. Women can choose from a traditional experience at the Maternity Suite at Cambridge Hospital or natural childbirth from certified nurse midwives at the Cambridge Birth Center. The Birth Center is recognized as a Baby-Friendly Facility by the United Nations Children's Fund and the World Health Organization.

• **Specialty and Diagnostic Care.** Specialty services are available from CHA providers and in partnership with Beth Israel Deaconess Medical Center (BIDMC). These include CHA's efficient, state-of-the-art radiology service which has been designated as a Breast Imaging Center of Excellence and has achieved national accreditation for ultrasound, MRI and CT services.

A High Value, High Quality System

CHA is on a journey to deliver high value – providing the right care, at the right time, in the way patients want it, at an affordable cost.

• **Cost of Care.** CHA is working to reduce costs while maintaining a focus on excellent outcomes. Staff are using evidence-based care pathways, partnering with an affordable tertiary partner (BIDMC), and supporting the needs of high risk patients with Complex Care Management to reduce low-acuity non-emergent emergency visits and readmissions. CHA is a member of BIDCO, BIDMC’s accountable care organization.

• **Electronic Health Record Leader.** CHA is certified as Stage 7 on the Healthcare Information and Management Systems Society (HIMSS) Analytics Electronic Health Record Adoption Model for ambulatory, which measures healthcare organizations’ progress towards achieving a paperless patient record environment. Stage 7 demonstrates the highest level of integration of clinical systems and a commitment from leadership to improve safety, minimize errors and prioritize IT implementations. Stage 7 organizations deliver superior implementation and utilization of health IT systems. This results in true sharing, information exchange and immediate delivery of patient data to improve process performance, quality of care and safety. Nationally, only 7.4% of ambulatory groups have achieved Stage 7.
CHA is an integrated delivery system that specializes in providing the essential services people need most during their lives.

CHA Services at a Glance

Primary Care Network
• 100,000 patients
• 15 Locations
  – 3 hospital-based practices
  – 9 community-based care centers
  – 3 school-based primary care centers
• Planned care programs for chronic disease
• Behavioral health/primary care integration
• Advanced Access scheduling system
• Patient-Centered Medical Home Model, with 10 NCQA recognized sites

Specialty Care Highlights
• NAPBC accredited Cambridge Breast Center
• ACR Breast Imaging Center of Excellence
• American College of Surgeons Community Hospital Cancer Program
• Excellent general surgery program and training site for BIDMC surgical residency
• Comprehensive GI Center
• Comprehensive Medical Specialties
• Orthopaedics & Sports Medicine, including a bone/joint/rehab center in Assembly Square

Maternity Care
• More than 1,200 annual births
• Inpatient Maternity Suite
• Stand-alone Birth Center
• Midwifery Program
• 9 Prenatal Care locations

Behavioral Health Services
• Award-winning, nationally recognized care
• Psychiatry Emergency Service
• 5 Inpatient Units
  – 2 Adult Psychiatry Units
  – Geriatric Psychiatry Unit
  – Adolescent Assessment Unit (AAU)
  – Child Assessment Unit (CAU)
• ECT Service
• Psychiatry Transition Service
• Outpatient Services
  – Behavioral Medicine
  – Child and Adolescent Development
  – Cognitive and Behavioral Therapies
  – Couples and Families Therapy
  – Cultural/Linguistic Clinics
  – Deaf and Hard of Hearing Clinic
  – General Psychiatry
  – Geriatric Services
  – Neuropsychology
  – Program for Psychotherapy
  – Psychopharmacology
  – Victims of Violence Program

Emergency Care
• 3-campus Emergency Department
• Nearly 100,000 annual visits
• Primary Stroke Center
• Recognized as a national model for efficiency
Innovative Models of Care

CHA is transforming its system to align with the Institute for Healthcare Improvement (IHI) Triple Aim: improve the health of populations, enhance the patient experience of care and reduce or control the costs of care. At the heart of this work is (1) the integration of clinical, academic and community health functions to meet the needs of patients and communities, and (2) creating new competencies to adapt to industry change.

Milestones in this Journey:

- **Patient-Centered Medical Home (PCMH).** CHA is a leader in developing the PCMH model to serve its patients. CHA practices have been named Level 3 Medical Homes by the National Committee for Quality Assurance (NCQA), the highest national designation. These sites have high-functioning care teams that manage defined patient panels, linking primary care with emergency, hospital, behavioral health and specialty care.

  CHA's Union Square Family Health Center was one of 30 sites nationally (and one of just two in Massachusetts) recognized as an "exemplar practice" by a national Robert Wood Johnson Foundation program called Learning from Effective Ambulatory Practices (LEAP).

- **New Models to Deliver Behavioral Health Care in Primary Care.** More than 20% of CHA's patients (and more than 50% of its highest cost patients) have mental health and/or substance use issues. As a result, CHA is developing a collaborative care model to integrate services. As part of this work, CHA is co-locating primary care and mental health clinicians, creating multidisciplinary teams to manage patients, developing protocols for newly diagnosed depression patients and establishing a shared leadership structure to support integration.

- **Complex Care Management (CCM).** CHA has developed a new infrastructure to support its most complex patients, including those covered by Medicaid and Qualified Health Plans. CHA complex care managers are working within its practices to help manage chronic and intensive conditions in more than 650 patients. Preliminary data on an initial cohort of patients show increased primary care visits and decreased inpatient admissions and emergency visits.

- **A Fully Deployed Electronic Health Record (EHR).** CHA clinicians are now using an EHR at all points of care, improving communication, health care quality and outcomes. CHA and its tertiary partner Beth Israel Deaconess Medical Center (BIDMC) have connected their EHR systems to coordinate care for patients across the spectrum.
• **Building Accountable Care Infrastructure.**
CHA is adapting to new financial models that use global payments and has piloted a global payment initiative with insurance for shared members. In addition, CHA is a member of BIDCO, BIDMC’s accountable care organization. This gives CHA a larger infrastructure in which to be successful in a global payment environment. At the end of 2015, 40% of CHA’s primary care patients were covered by some type of risk contract.

• **Leveraging strong community linkages.**
CHA is helping maintain access to care, motivate healthy behaviors, and lead efforts to address complex community health issues. These efforts helped the City of Cambridge become one of six communities nationwide to earn the 2013 Robert Wood Johnson Foundation Roadmaps to Health Prize and the City of Everett to earn the 2015 Robert Wood Johnson Foundation Culture of Health Prize. These prizes honor outstanding community partnerships across the United States helping residents lead healthier lives.

• **Innovating in Academics.**
In 2004, CHA faculty created a new course for third year Harvard Medical School students called the HMS Cambridge Integrated Clerkship (CIC). Over the past decade, this alternative experience, which emphasizes whole patient care and patient connections, has been recognized for innovation and has spawned an international movement that is changing the face of medical education.

CIC students follow patients for a full year across all major venues of care. They complete weekly case tutorials and a curriculum on communications, ethics, population sciences and cultural competence.

Research published in 2012 in the journal *Academic Medicine* found that CIC students performed as well or better than peers completing traditional clerkships at other Harvard sites. Students also had substantially higher satisfaction with their training.

Similar clerkships, modeled after the CIC, have now been created in the US, Australia, Canada and South Africa, with CHA faculty consulting around the globe. The CIC has also been featured in *The New York Times*, *WBUR CommonHealth Blog*, *The Boston Globe* and *TIME*.
A Major Employer

CHA is a major employer with more than 3,500 staff members working in clinics and offices in Cambridge, Everett, Malden, Revere and Somerville, Massachusetts.

CHA provides jobs ranging from highly trained doctors, nurses and therapists to maintenance, food and environmental services workers. The majority of staff work and shop in local communities every day, contributing to the local economy. In addition, the goods and services CHA purchases from other local businesses create significant economic value.

- **A Unionized Workforce.** CHA has a strong unionized workforce with more than 65% of staff represented by 14 bargaining units.

- **Where our Employees Live.** As of 2016, more than 42% of CHA staff live within the CHA service area of Cambridge, Chelsea, Everett, Malden, Medford, Revere, Somerville and Winthrop, magnifying the economic impact and benefit CHA has on local communities.

- **Leaders in Wellness.** CHA staff are active members of the local community, believing that wellness is key to health and leading by example. Highlights include:
  - Many CHA employees bike to work nearly every day.
  - Staff volunteer in annual community events like the Head of the Charles Regatta, the Avon Breast Cancer Walk, American Heart Association Boston Heart Walk and the Boston Pride Parade.

An Economic Driver

According to the American Hospital Association (AHA), healthcare providers like CHA are a major economic driver in local communities. The AHA noted that “about 60% of the money spent on hospital care goes to the wages of the staff. If you were going to spend that $1 at Wal-Mart, a lot of that $1 goes to China. Healthcare is different because it stays in the local economy and it has a high multiplier effect.”
Our Academic Mission

CHA is a vibrant academic institution whose staff share a passion for teaching, learning and discovery. As a collaborative, integrated healthcare system, CHA has academic affiliations with Harvard Medical School, Harvard T. H. Chan School of Public Health, Harvard School of Dental Medicine and the Tufts University School of Medicine, among others. This is allowing CHA to pursue clinical excellence, develop and evaluate new models of care and nurture the next generation of clinicians to serve the underserved.

Teaching and Learning

Each year, hundreds of students, trainees and providers come to CHA to begin or further their careers. They participate in a wide range of undergraduate, graduate and continuing education programs. A few noteworthy examples include: the renowned Harvard Medical School-Cambridge Integrated Clerkship for third-year medical students; graduate training in Internal Medicine, Family Medicine, Psychiatry, Psychology, Child & Adolescent Psychiatry, Dentistry and Podiatric Surgery; and allied health training in social work, nursing, pharmacy and other fields.

This commitment to teaching and learning is also infused in CHA’s clinical delivery system. CHA is engaged in efforts to improve the care of underserved patients and develop new models that can be replicated nationally. Examples include the Patient-Centered Medical Home, now in place across the CHA system, and efforts to integrate primary care and behavioral health. At the same time, CHA’s Center for Multicultural Mental Health Research is playing a leading role in identifying mental health disparities, with the goal of improving access, equity and quality of care for disadvantaged and minority populations.

Where CHA is Headed

As the healthcare industry undergoes dramatic change, CHA is transforming to provide high value care in new ways. Academics is key to this effort. Today, CHA is engaging our trainees’ wisdom and energy and preparing a new generation of providers who are passionate about caring for the underserved.

A Few Recent Examples of our Academic Transformation:

- The HMS-Cambridge Integrated Clerkship (CIC). Developed by CHA faculty in 2004, the CIC is a year-long experience for Harvard medical students with an innovative, relationship-centered curriculum that allows each student to develop year-long relationships with patients, faculty mentors and the community. This approach emphasizes care of the whole patient, promotes connection with patients and aligns with healthcare industry changes.
A series of studies published in the journal *Academic Medicine* validate the CIC model. CHA researchers compared the knowledge, skills and attitudes of CIC students with those completing traditional third-year clerkships at other Harvard sites. They found that CIC students performed as well or better than peers on academic and clinical measures, had stronger patient connections and developed patient centered values that persisted for years. Students also expressed higher satisfaction with their training.

**Internal Medicine Residency Transformation.** In 2012, CHA redesigned its Internal Medicine Residency based upon the Integrated Clerkship’s principles. This new model emphasizes team-based care within a Patient-Centered Medical Home, continuity of patient relationships, humanistic practice, community health and leadership in improving systems of care. The ultimate goals are to improve patient outcomes and transform residents’ professional development.

**Academic Innovations Collaborative (AIC).** CHA is part of the AIC, launched by the Harvard Medical School Center for Primary Care to create a platform for healthcare education that is aligned with healthcare reform. As part of this effort, four CHA practices are working to develop new team-based primary care models, prevent chronic illness, manage patients with multiple illnesses and empower patients to improve their health behaviors. The program also highlights interdisciplinary teamwork in which patients, doctors, nurses, social workers, pharmacists and other health professionals learn from and support each other to improve patient care.

**The Institute for Community Health.** The Institute for Community Health (ICH) is a CHA-based research center founded by three Harvard teaching hospitals to improve the health of Cambridge, Somerville and surrounding communities. Its work includes community health research, community health education and training, supporting community action programs and policy, and forging linkages among healthcare systems, community partners, and academic institutions.

ICH has been heavily involved with the Harvard Catalyst, leading the Community-Based Participatory Research initiative. It has also obtained over 100 grants in collaboration with community partners to support community health improvement. Funding sources include the Maternal and Child Health Bureau of HRSA, Robert Wood Johnson Foundation, US Department of Education, National Institutes of Health and others.

**Recent Academic Recognition Earned by CHA Faculty**

- American Academy of Neurology Teacher Recognition Award
- APA Irma Bland Award for Excellence in Teaching
- Arnold P. Gold Foundation Humanism in Medicine Award
- Harvard A. Clifford Barger Excellence in Mentoring Award
- Harvard Charles McCabe Prize for Excellence in Clinical Teaching
- Harvard Clinical Faculty Teaching Award
- Harvard Dean’s Community Service Award
- Harvard Harold Amos Faculty Diversity Award
- Harvard Kettyle Award for Excellence in Psychiatry Teaching
- Harvard Leadership Award for the Advancement of Women Faculty
- Harvard Primary Care Center Excellence in Teaching Award
- Harvard Young Mentor Award
- Partners HealthCare Primary Care Award for Teaching & Mentoring
- Society of Psychotherapy Integration New Researcher Award

CHA is a teaching hospital affiliated with:

For more information, visit us online at www.challiance.org
About Cambridge Health Alliance

Cambridge Health Alliance (CHA) is a vibrant, innovative health system dedicated to providing essential services to all members of the community. With 140,000 patients in Cambridge, Somerville, and Boston’s Metro North region, CHA is a local provider of choice for primary care, specialty care, emergency services, hospital care, maternity care and behavioral health. CHA patients receive high quality care in convenient neighborhood locations and have seamless access to advanced care through CHA’s affiliations with Beth Israel Deaconess Medical Center (BIDMC) and Mass. General Hospital for Children (MGHfC).

CHA’s community commitment extends beyond serving its patients. CHA operates the Cambridge Public Health Department and collaborates with many local agencies and organizations to improve the health of local residents. It also provides a vital safety net for underserved populations facing barriers to care.

As a Harvard Medical School, Harvard School of Public Health, Harvard School of Dental Medicine and Tufts University School of Medicine teaching hospital, CHA trains the health care providers of tomorrow.

Fiscal Year 2017

CHA Components

- 3 hospitals – Cambridge, Somerville, and Everett – each with 24-hour emergency services
- 12 primary care practices and 3 Teen Health Centers
- Cambridge Public Health Department
- CHA Physicians Organization (CHAPO)
- CHA Foundation

Delivery System Primary Service Area
Cambridge, Somerville, Malden, Medford, Chelsea, Revere, Everett and Winthrop, MA.

Non-Physician Employees

Employees ........................................ 3,617
FTE Positions ..................................... 2,740

CHA Physicians

Medical Staff ........................................ 719
Active Medical Staff .............................. 437
Medical Students/Residents ...................... 326

Inpatient Beds in Service

Med/Surg .......................................... 137
ICU ................................................... 18
Psych ................................................. 89
Maternity .......................................... 14
Nursery .............................................. 19
TOTAL ............................................... 277

Key Statistics

Discharges ....................................... 10,888
Patient Days ..................................... 57,952
Avg. LOS (in days) ................................. 5.32
ED Visits .......................................... 96,540
Ambulatory Visits ................................. 607,816
Births .............................................. 1,175

Research

# of research grant applications submitted ...... 25
Active/funded research grants .................... 41
Research expenditures .......................... $3,248,546

Academic Affiliations

CHA is a teaching affiliate of Harvard Medical School, Harvard School of Public Health, Harvard School of Dental Medicine and Tufts University School of Medicine.

Through these partnerships, CHA offers residency and training programs in a variety of disciplines including Internal Medicine, Family Medicine, Podiatric Surgery, Psychiatry, Psychology and Dentistry. CHA also serves as a teaching site for numerous Boston-area Nursing schools.
Recent CHA Awards and Achievements

System-wide Recognition
- Best and the Brightest in Wellness, Worksite Wellness Council of Massachusetts
- Silver Award for Worksite Health Promotion, WorkWell Massachusetts
- Healthiest Employer Award, Boston Business Journal
- Patriotic Employer Award, U.S. Office of the Secretary of Defense

By Service

Primary Care
- NCQA Level 3 Medical Home recognition and Massachusetts Health Policy Commission PRIME Certification for all 12 CHA Primary Care practices

Union Square Family Health
- Named as one of 30 exemplary primary care practices in the nation (LEAP) by the Robert Wood Johnson Foundation

Cancer Care
- Community Hospital Cancer Program Three-Year Reaccreditation, American College of Surgeons

Cambridge Breast Center
- Reaccredited by the National Accreditation Program for Breast Centers (NAPBC)

CHA Faculty and Staff Recognition

Mark Albanese, MD, 2015-2016 A. Clifford Barger Excellence in Mentoring Award, Office for Diversity Inclusion and Community Partnership, Harvard Medical School

Ed Browne, 2017 Engineer of the Year, New England Healthcare Engineers’ Society

Nicholas Carson, MD, and Ana Progovac, PhD, 2017 Enrichment awards, Harvard Catalyst Health Disparities Research Program

Ben Cook, PhD, MPH, 2017 Young Mentoring Award, Harvard Medical School

Marshall Forstein, MD, 2016 Harold Amos Faculty Diversity Award, Harvard Medical School

Claude Jacob, 2016 President, National Association of County and City Health Officials

Priyank Jain, MD, 2016 Excellence in Clinical Teaching, Harvard Medical School

Marie Louise Jean-Baptiste, MD, 2016 Reducing Health Disparities Award, Massachusetts Medical Society

Stefanos Kales, MD, MPH, 2016 Research Award, International Association of Fire Chiefs

Edward Khantzian, MD, 2016 Lifetime Achievement Award, Massachusetts Psychiatry Society

Sam Lipson, 2017 Innovation Award, Massachusetts Environmental Health Association

Honor MacNaughton, MD, 2016 Family Medicine Educator of the Year Award, Massachusetts Academy of Family Physicians

Kirsten Meisinger, MD, 2017 Co-chair, Transforming Clinical Practice Initiative, Centers for Medicare and Medicaid Services

Ana Nava, PhD, LICSW, 2017 Mary & Manuel Rogers Lifetime Community Service Award, MAPS

Rick Pels, MD, 2017 Parker J. Palmer Courage to Teach Award, Accreditation Council for Graduate Medical Education

Nancy Rappaport, MD, 2017 Exceptional Mentor Award, American Medical Women’s Association

Gregory Sawin, MD, MPH, 2016 Silver Program Director Award, Association of Family Medicine Residency Directors

Linda Shipton, MD, 2016 New England TB Heroes Award, New England TB Consortium

Jeff Ziegler, RN, 2016 EMS Nurse of the Year, Metropolitan Boston EMS Council (Region IV)

For more information, visit us online at www.challiance.org
CHA’s primary service area includes Cambridge, Chelsea, Everett, Malden, Medford, Revere, Somerville and Winthrop, Massachusetts.
Cambridge

1 CHA Cambridge Hospital
1493 Cambridge Street
Cambridge, MA 02139

Emergency Department
Open 24 hours

Inpatient Services
• Medical/Surgical Units
• Intensive Care Unit
• Obstetrics/Nursery
• Adult Psychiatry Unit
• Child Assessment Unit
• Adolescent Assessment Unit

Cambridge Breast Center
617-665-2001

CHA Primary Care, Cambridge Hospital
617-665-1068

CHA Cambridge Pediatrics
617-665-1264

CHA Women's Health Center
617-665-2800

Cambridge Birth Center
617-665-2229

Medical Specialties
617-665-1552

Surgical Specialties
617-665-2555

Orthopaedics, Rheumatology & Physiatry
617-665-1566

Sports Medicine
617-665-2007

Zinberg Clinic
617-665-1606

Outpatient Psychiatry
617-591-6033

Radiology & Imaging
617-665-1298

Cardiovascular Lab
617-665-1298

Outpatient Lab
617-665-1235

CHA Cambridge Family Health
237 Hampshire Street
Cambridge, MA 02139
617-575-5570

CHA Cambridge Family Health North
2067 Massachusetts Avenue
Cambridge, MA 02140
617-575-5570

CHA East Cambridge Care Center
163 Gore Street
Cambridge, MA 02141
617-665-3000

CHA Elder Service Plan
163 Gore Street
Cambridge, MA 02141
617-575-5860

CHA Teen Health Center at CRLS
Cambridge Rindge & Latin School
459 Broadway
Cambridge, MA 02138
617-665-1548

CHA Windsor Street Care Center
119 Windsor Street
Cambridge, MA 02139
617-665-3600

CHA Dental Services, Windsor Street
617-665-3990

Somerville

7 CHA Somerville Hospital
230 Highland Avenue
Somerville, MA 02143

Emergency Department
Open 24 hours

Eye Center
617-591-4949

CHA Primary Care, Somerville Hospital
617-591-6300

Surgical Specialties
617-665-2555

GI Center
617-591-4422

Somerville Women's Health Center
617-591-4800

Medical Specialties
617-591-4350

Radiology & Imaging
617-665-1298

Cardio-Pulmonary Services
617-665-1298

Outpatient Lab
617-591-4749

CHA Central Street Care Center
26 Central Street
Somerville, MA 02143

CHA Mental Health at Central Street
617-591-6033

CHA Union Square Family Health
617-665-3370

CHA Broadway Care Center
CHA Primary Care Broadway (Somerville)
300 Broadway
Somerville, MA 02145
617-284-7000

CHA Teen Connection
Somerville High School
81 Highland Avenue
Somerville, MA 02143
617-575-5690

CHA Assembly Square
5 Middlesex Avenue, 1st Floor
Somerville, MA 02143
617-591-4600 – Ortho/Rehab
617-591-4660 – Occ Health
617-665-2007 – Sports Medicine

Everett

11 CHA Everett Hospital
103 Garland Street
Everett, MA 02149

Emergency Department
Open 24 hours

Inpatient Services
• Medical/Surgical Units
• Intensive Care Unit
• Adult Psychiatry Unit
• Geriatric Psychiatry Unit

Medical Specialties
617-394-7731

Orthopaedics & Rehab Services
617-665-1566

Surgical Specialties
617-665-2555

Cardiovascular Lab
617-394-7755

Outpatient Lab
617-394-7478

Radiology & Imaging
617-665-1298

Women's Health Center (Mammography and Bone Density)
617-665-1298

CHA Anna May Powers Center at Keverian School
Keverian/Hamilton Elementary School
20 Nichols Street
Everett, MA 02149
617-575-5660

CHA Everett Care Center
391 Broadway, Suite 204
Everett, MA 02149
617-389-0045

CHA Everett Teen Clinic at EHS
Everett High School
100 Elm Street
Everett, MA 02149
617-843-0700

Malden

15 CHA Malden Care Center
CHA Malden Family Medicine Center
195 Canal Street
Malden, MA 02148
781-338-0500

CHA Bone & Joint Center
617-665-1566

CHA Elder Service Plan
617-575-5850

Commerce Place
350 Main Street
Malden, MA 02148

Revere

18 CHA Revere Care Center
454 Broadway
Revere, MA 02151
781-485-8222

For more information, visit us online at www.challiance.org