



Patient User Guide

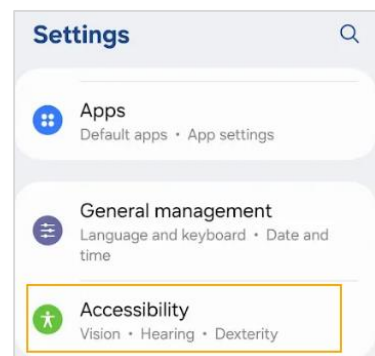
Akomodasyon pou moun ki andikape pandan yon konsiltasyon videyo sou yon aparèy mobil

Akomodasyon Odyo

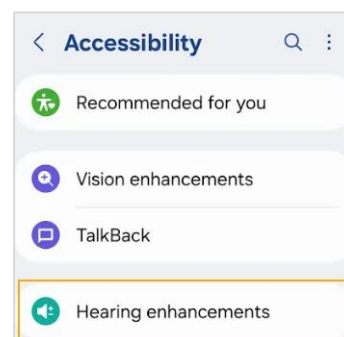
1 Soutit an dirèk



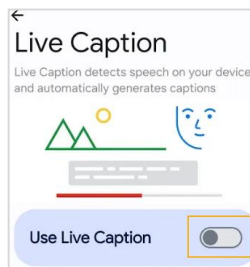
a Sou yon aparèy Android, ouvri **paramèt**  epi klike sou **Aksè**



b Desann epi klike sou **Amelyorasyon Oditif**



c Klike sou **soutit an dirèk** apresa aktive **Sèvi ak soutit an dirèk** nan **pozisyon Aktive**



**Sa ap aktive soutit an dirèk sou tout aplikasyon yo*

Ou bezwen Èd?

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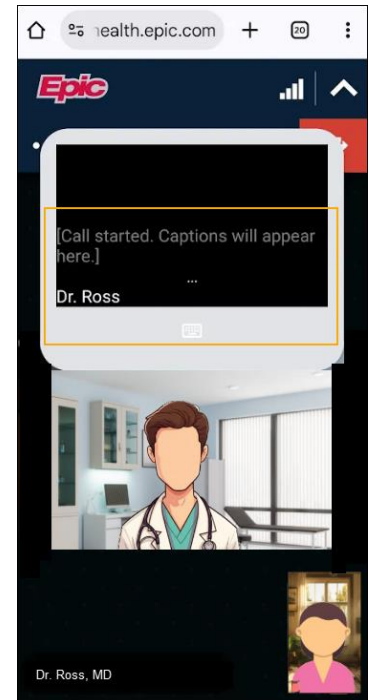
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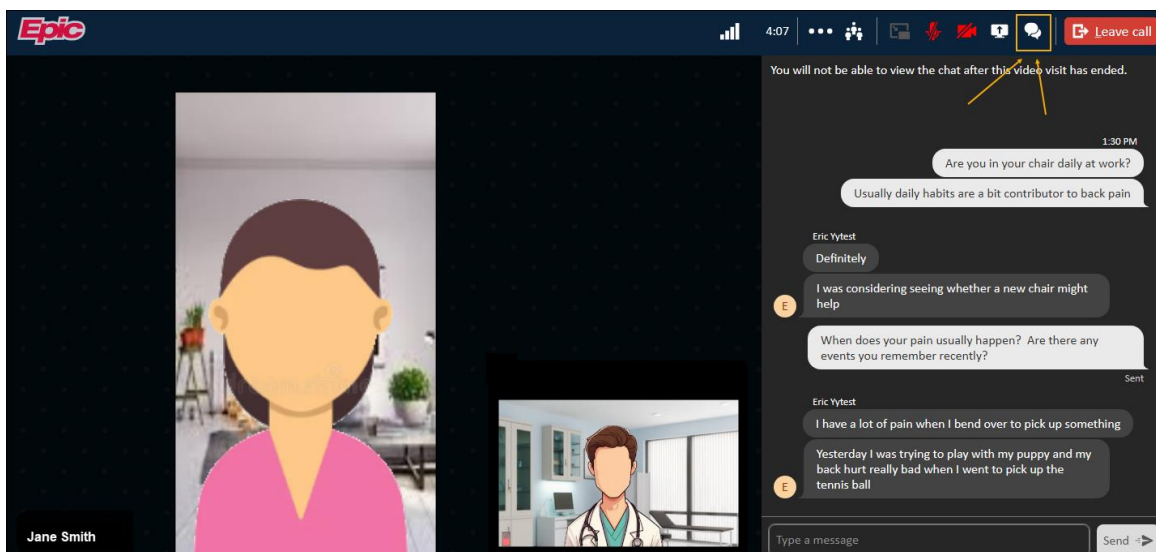
- c** Kounye a, soutit an dirèk yo pral entegre nan videyo a. Si sa nesesè, ou ka deplase soutit yo sou ekran an



Tanpri sonje: Soutit an dirèk pou vizit videyo yo pa disponib kounye a sou yon telefòn entèlijàn oswa yon tablèt iOS.

2 Fonksyonalite chat nan Vizit Videyo Epic

Klike sou ikòn chat  la anlè vizit videyo w la pou itilize fonksyon chat tèks la, ki pèmèt ou voye mesaj enstantane pandan vizit ou a.



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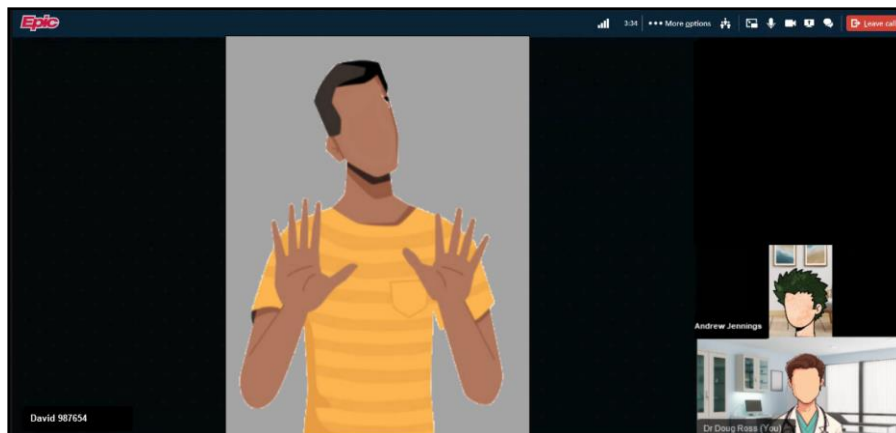
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3 Mande yon entèprèt ASL

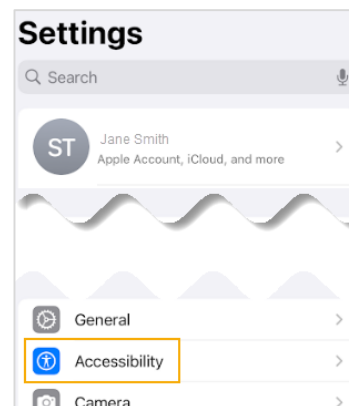
Si sa nesèsè, prestatè w la ka fè aranjman pou yon entèprèt ASL rantre nan vizit videyo a



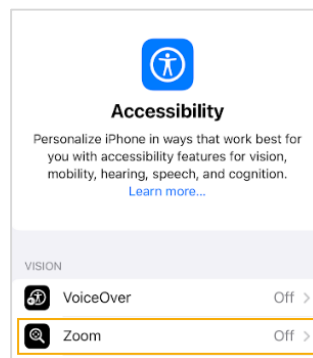
Akomodasyon Vizyèl

1 Agrandisman pou aparèy mobil lan

 **a** Sou yon aparèy Apple, ouvri **Paramèt**  epi klike sou **Aksè**



b Desann epi klike sou **Agrandi**



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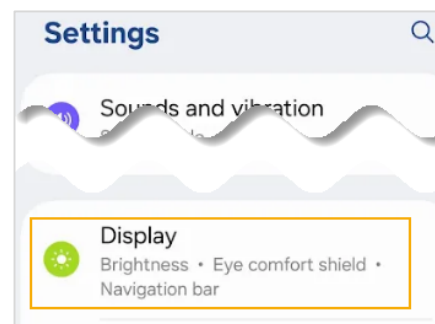
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c Baskile **Agrandi** nan **pozisyon** Aktive (On) a.

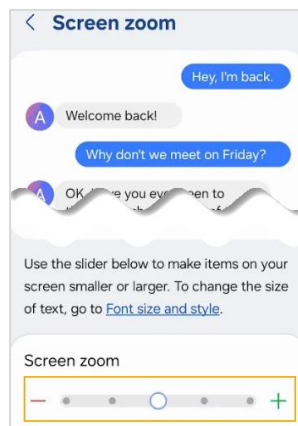
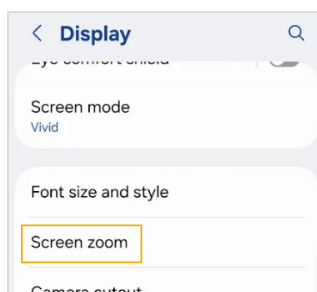
**Sa ap aktive Agrandi sou tout aplikasyon yo



a Sou yon aparèy Android, ouvri **Paramèt** epi klike sou **Ecran**



b Desann epi tklike sou **Agrandi ekran**. Apre sa, sèvi ak ba depasman ki anba a pou agrandi.



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Anvan randevou televizit ou a

Anvan randevou w lan, ou pral vle prepare kèk bagay:

- Verifye avètisman w yo!
Ou ta dwe resevwa omwen yon notifikasyon (si se pa plis) pa imèl oswa mesaj tèks SMS mesaj ki gen yon bouton oswa yon lyen pou rantre nan vizit ou a.
- Eseye rantre kèk minit pi bonè epi chwazi **Teste Materyèl la**. Pwosesis sa a pral teste koneksyon entènèt ou, kamera, mikwofòn, ak moun kap pale sou aparèy ou pral itilize pou vizit ou a.
Nou rekòmande pou w itilize yon koneksyon Wifi ki pwisan, men done selilè yo ka fonksyone tou.
- Jwenn yon kote trankil, konfòtab, kote ou ka pale ak prestatè w la san entèferans.
Piske Epic baze sou entènèt, ou ka konekte nenpòt kote avèk yon koneksyon entènèt konstan.
Nou rekòmande pou w chwazi yon kote prive kote ou ka fèmen yon pòt, tankou yon biwo oubyen yon chanm.

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Enfòmasyon sou aparèy la Navigatè Entènèt

Epic Video fonksyone atravè yon navigatè entènèt. Tanpri gade tablo ki anba a pou navigatè ki sipòte yo

	iOS	Android	Windows	MacOS
Chrome 	Recommended	Recommended	Recommended	Recommended
Edge 	Not supported	Not recommended	Recommended	Recommended
Safari 	Recommended	N/A	N/A	Recommended
Firefox 	Not recommended	Not recommended	Not recommended	Not recommended
Opera 	Not supported	Not recommended	Not recommended	Not recommended
Samsung Internet 	N/A	Not recommended	N/A	N/A

Aplikasyon MyCHArt

Pou asire Epic Video fonksyone sou aparèy mobil ou a, asire w ke aplikasyon MyCHArt ou a gen omwen vèsyon 10.3.

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