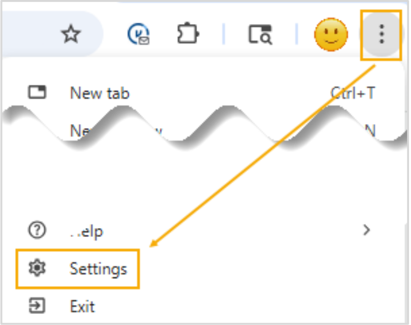
Patient User Guide

Akomodasyon pou moun ki andikape k ap fè yon vizit videyo sou yon òdinatè

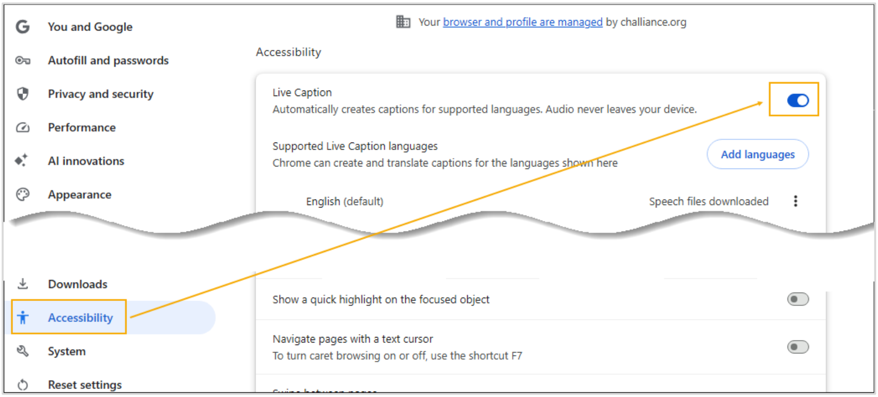
Akomodasyon Odyo

1 Soutit an dirèk

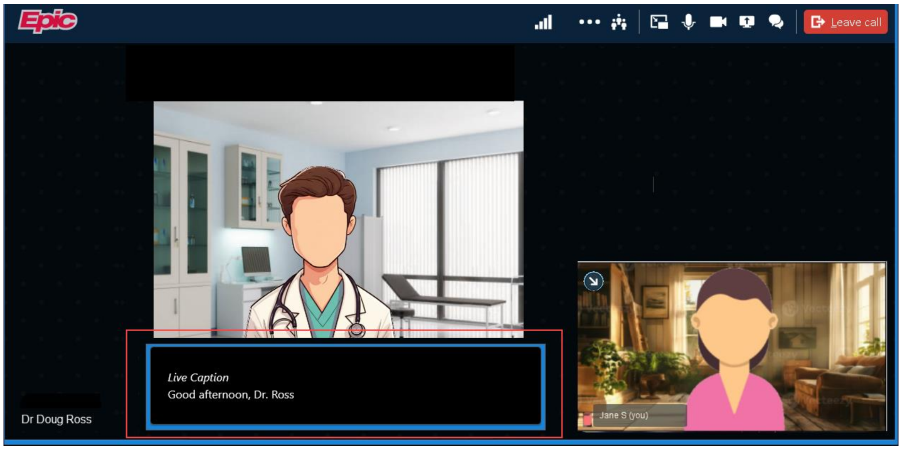
a Nan meni Chrome lan, klike sou Settings



b Nan **Aksè**, aktive bouton **Live Caption** (Soutit an dirèk) baskile l sou Pozisyon **On**.



c Kounye a, Soutit an dirèk yo ap parèt anba vizit videyo a.



Ou bezwen Èd?

Rele Health Information Management (HIM) nan (617) 381-7266 apati de 8:00 AM jiska 4:30 PM Lè Lès Lendi-Vandredi

Voye imèl ba nou nan mycharthelp@challiance.org

Itilize fòmilè an liy nou an: https://www.challiance.org/help-center/mychart-contact-us-form

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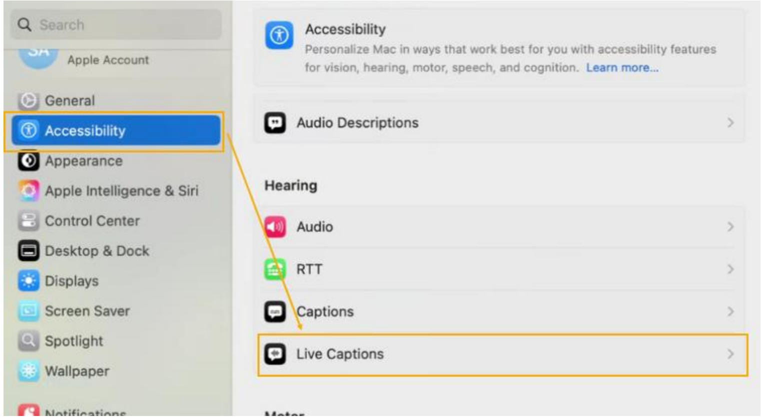
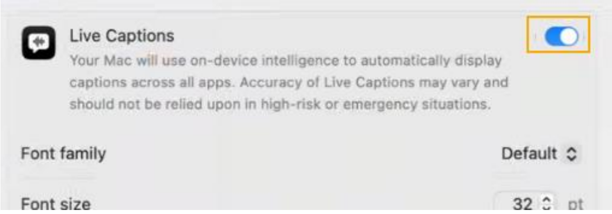
a Pou aparèy Apple/iOS yo, klike de fwa sou ikòn aplikasyon paramèt yo

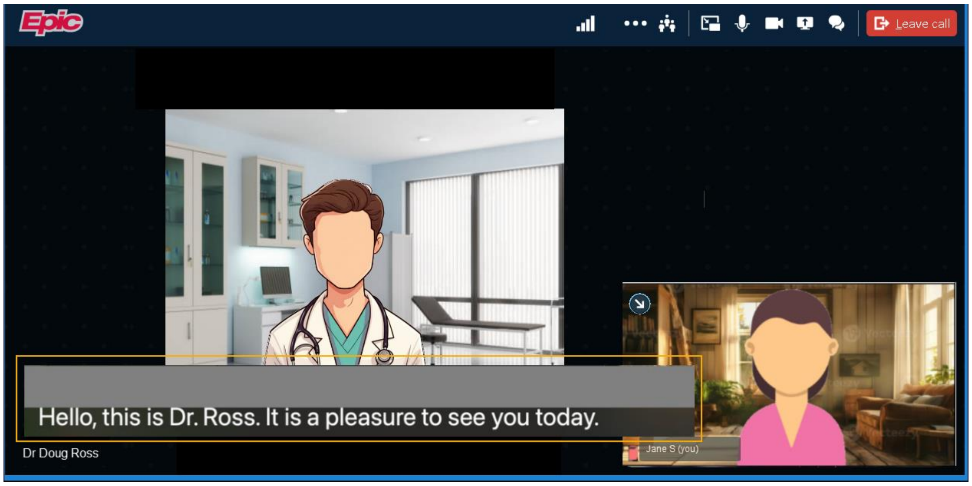
b Anba **Aksè**, chwazi Soutit **an dirèk**



c Baskile bouton Soutit an dirèk sou on



d Soutit an dirèk yo ap parèt kounye a sou tout ekran an (ou ka deplase soutit yo anlè oswa anba ekran an si ou vle)



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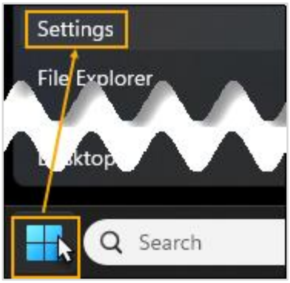
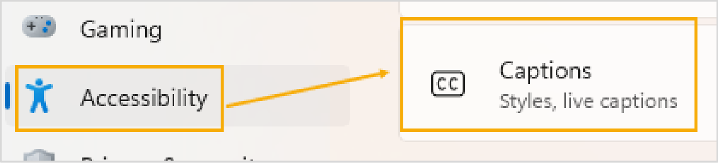
Pou aktive soutit an dirèk pou lòt navigatè, ou dwe aktive yo nan paramèt òdinatè w la.

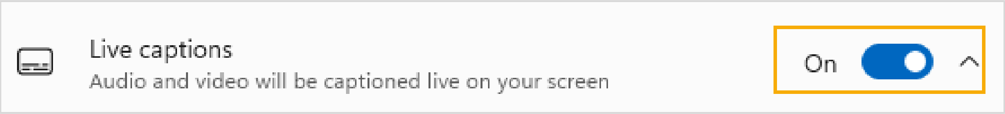
a Pou aparèy Windows yo, klike sou meni **demaraj** la ak bouton dwat souri a epi chwazi **paramèt**



b Anba **Aksè**, chwazi **Soutit**

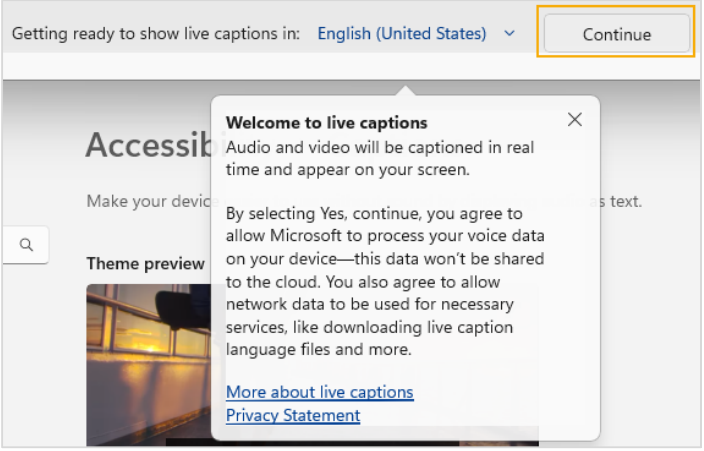


c Aktive **Soutit an dirèk** yo



**Ou kapab tou klike sou touch logo Windows + Ctrl + L pou aktive sous-titres an dirèk yo*

d Ba soutit an dirèk la ap parèt kounye a anlè ekran an. Swiv enstriksyon yo epi klike sou **Kontinye** lè ou fini.



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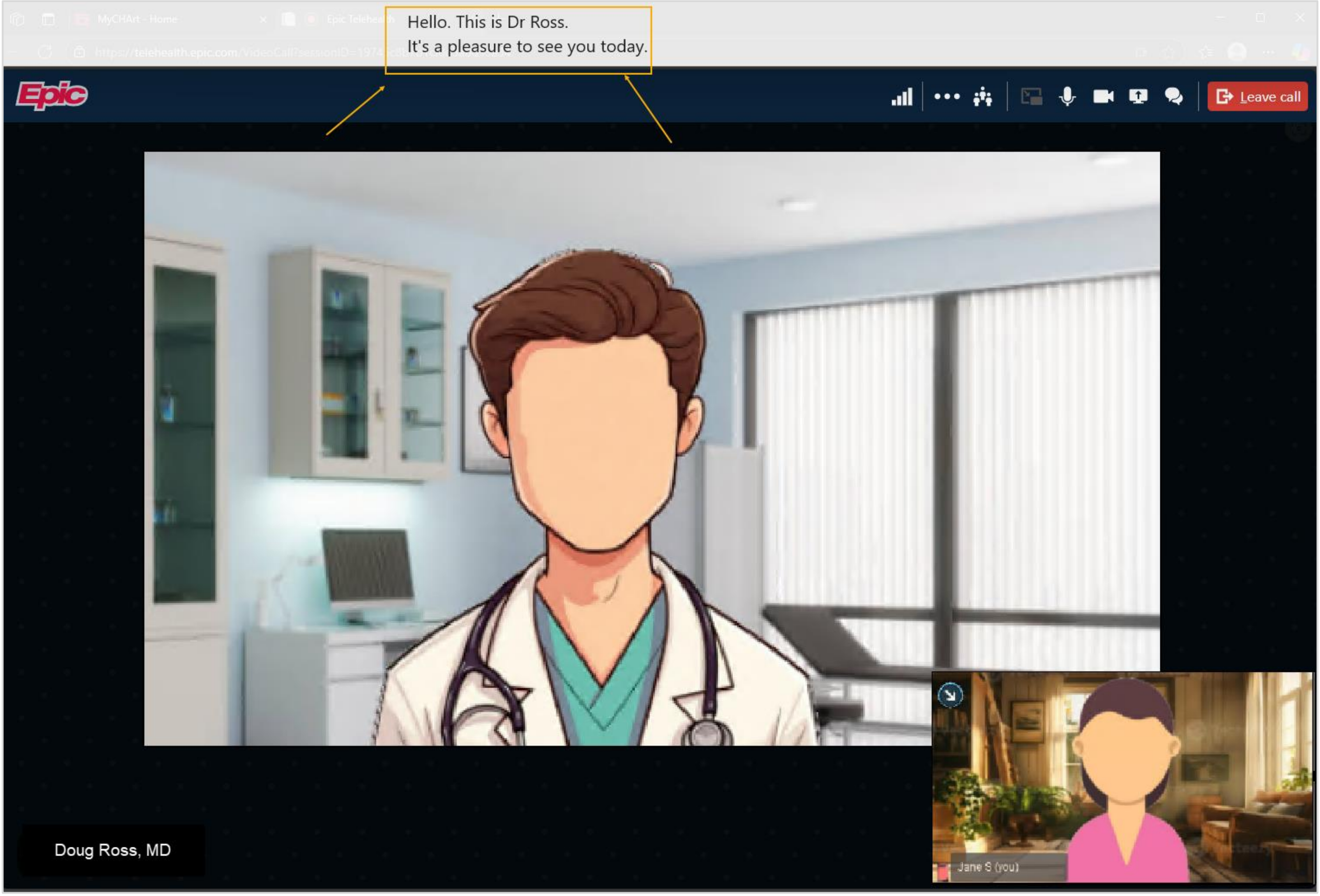
e Soutit an dirèk yo ap parèt kounye a anlè ekran ou pandan vizit videyo ou a.



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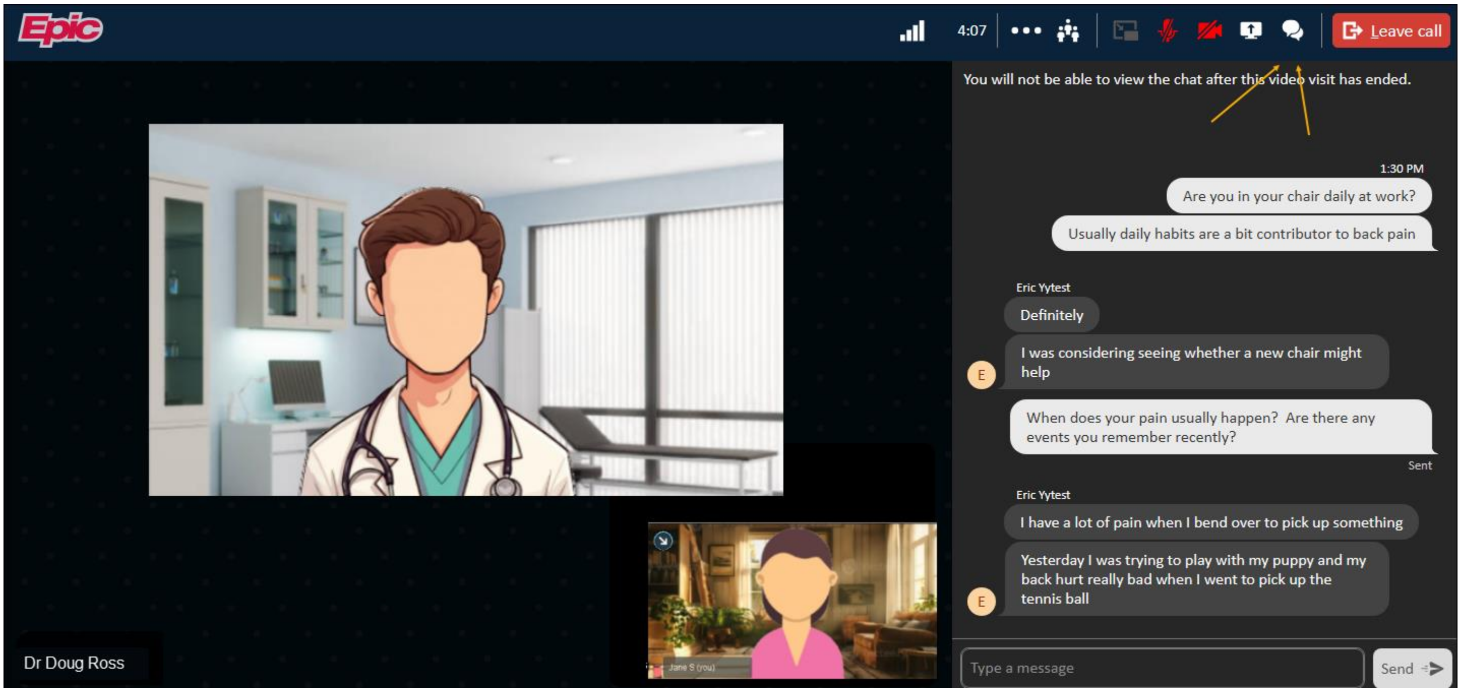
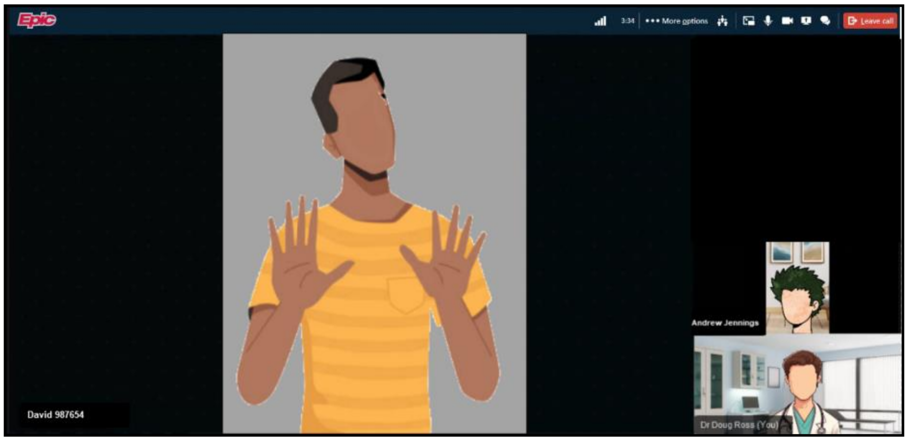
2 Fonksyonalite chat nan Vizit Videyo Epic

Klike sou ikòn chat la anlè vizit videyo w la pou itilize fonksyon chat tèks la, ki pèmèt ou voye mesaj enstantane pandan vizit ou a.



3 Mande yon entèprèt ASL

Si sa nesesè, prestatè w la ka fè aranjman pou yon entèprèt ASL rantre nan vizit videyo a



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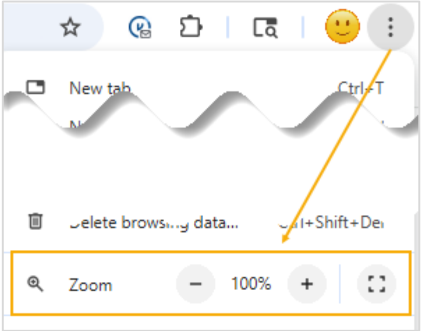
Akomodasyon Vizyèl

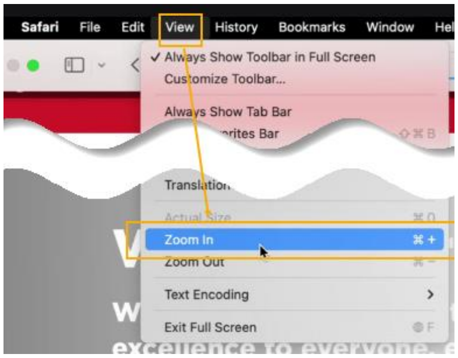
1 Agrandi navigatè a

a Nan meni navigatè a, klike sou ➕ opsyon **agrandi** an

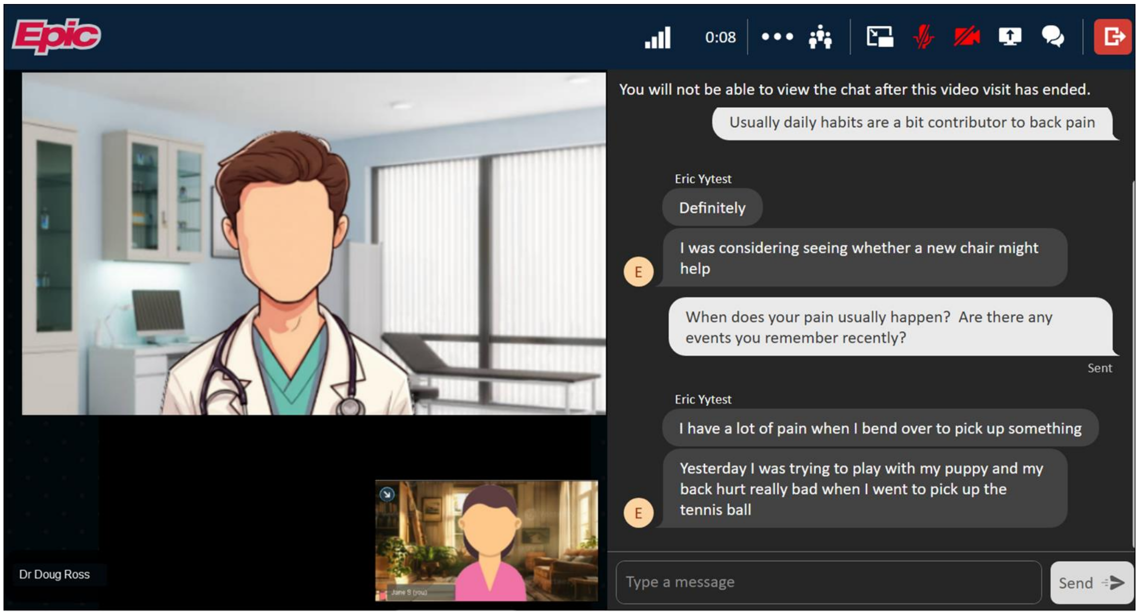
**Nou rekòmande Epic Video pou navigatè Chrome, Edge, ak Safari yo.*



Nan Safari, klike sou **Gade** epi chwazi **Agrandi**



b Tèks ki sou ekran an ap parèt pi gwo kounye a nan vizit videyo a.



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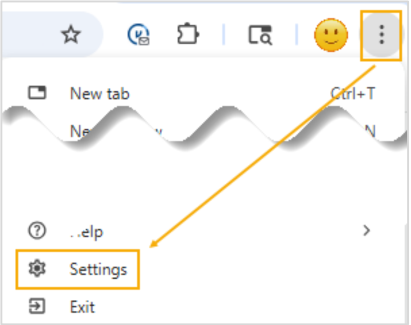
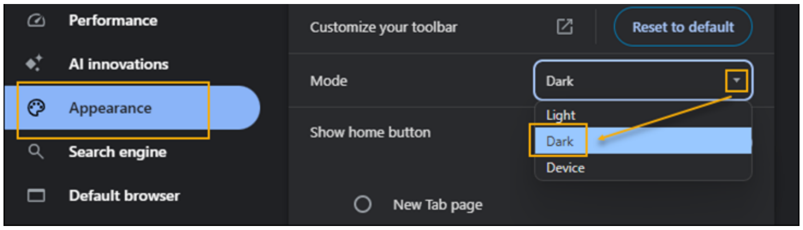
2 Ekran kontras

Pou chanje ekran an pou l vin pi fonse, fè sa yo ki vin apre a:

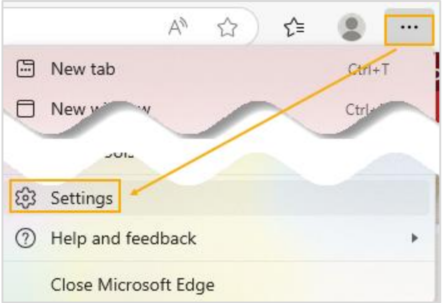
a Nan meni Chrome lan, klike sou Settings



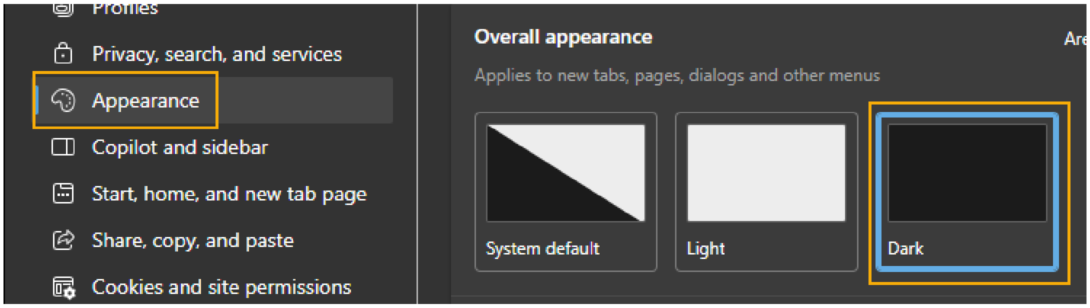
b Nan opsyon **Aparans** yo, chanje **Mòd** la an **Nwa**



a Nan meni Edge la, klike sou Settings



b Nan opsyon **Aparans** yo, chanje Aparans **Jeneral** la an **Nwa**



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a Pou aparèy Apple/iOS yo, klike de fwa sou ikòn aplikasyon paramèt yo

b Apati **Aparans**, chanje **Aparans** lan an **Nwa**

3 Lektè ekran

Si ou gen yon lektè ekran sou òdinatè w la, w ap kapab itilize li pandan vizit videyo w la!

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Anvan Randevou Televizit ou a

Anvan randevou w lan, ou pral vle prepare kèk bagay:

- Verifye avètisman w yo!

  Ou ta dwe resevwa omwen yon notifikasyon (si se pa plis) pa imèl oswa mesaj tèks SMS mesaj ki gen yon bouton oswa yon lyen pou rantre nan vizit ou a.

- Eseye rantre kèk minit pi bonè epi chwazi **Teste Materyèl la**. Pwosesis sa a pral teste koneksyon entènèt ou, kamera, mikwofòn, ak moun kap pale sou aparèy ou pral itilize pou vizit ou a.

  Nou rekòmande pou w itilize yon koneksyon Wifi ki pwisan, men done selilè yo ka fonksyone tou.

- Jwenn yon kote trankil, konfòtab, kote ou ka pale ak prestatè w la san entèferans.

  Piske Epic baze sou entènèt, ou ka konekte nenpòt kote avèk yon koneksyon entènèt konstan.

  Nou rekòmande pou w chwazi yon kote prive kote ou ka fèmen yon pòt, tankou yon biwo oubyen yon chanm.

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Enfòmasyon sou aparèy la

Navigatè Entènèt

Epic Video fonksyone atravè yon navigatè entènèt. Tanpri gade tablo ki anba a pou navigatè ki sipòte yo

	iOS	Android	Windows	MacOS
Chrome	Recommended	Recommended	Recommended	Recommended
Edge	Not supported	Not recommended	Recommended	Recommended
Safari	Recommended	N/A	N/A	Recommended
Firefox	Not recommended	Not recommended	Not recommended	Not recommended
Opera	Not supported	Not recommended	Not recommended	Not recommended
Samsung Internet	N/A	Not recommended	N/A	N/A

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