Instructions for Joining group video visits by computer: For non-gmail accounts (AOL, Yahoo, Hotmail, etc.)

<table>
<thead>
<tr>
<th>Before your group visit:</th>
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<tr>
<td>1. Log into your email account (from Yahoo, AOL, Hotmail, etc.)</td>
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![Yahoo Mail Sign in](Sign in to Yahoo Mail using your Yahoo account)
At the time of your group visit:

At the time of your group visit, you will receive an email from the group leader

2. Click “join meeting”
Next you will be asked to enter your name

3. **Enter your first name and last initial only**
   
   *(ex: Change John Smith to John S.)*. This is important for your privacy

4. Make sure your microphone and camera are on so others can hear and see you

5. Click “join meeting”
Enter the group visit

6. Click the icons along the bottom to mute yourself, leave meeting, or stop video if needed

Tips:
- If you cannot hear others, check your volume
- If others cannot hear you, check that your microphone is not on mute
- Do not join the meeting twice (there will be an echo)
To Change your Background *(Optional)*

7. Click the 3 dots in bottom right corner to open your settings

8. Click “change background”

9. Select your background

**Note:** Background effects may slow your computer down