CHA ORTHOPAEDICS

Dear Patient,

Thank you for your patience as we resume our Total Joint Replacement services.

At CHA, we are doing everything we can to keep everyone safe from COVID-19. Please read this letter to learn about the changes we have made to protect you, other patients, and our staff. You will also find answers to frequently asked questions about your care before, during, and after your surgery.

What we are doing to keep you safe:

- 1. All patients need a COVID-19 test (nasal swab) before surgery or when admitted to the hospital. We will help coordinate this for you.
 - If your test is positive, your surgery will be delayed.
- 2. All patients in the hospital are tested for COVID-19 before being admitted. This tells us their COVID status. Any patient who tests positive will be carefully isolated from other patients.
 - Only patients without COVID-19 (COVID negative) will share a hospital room.
- 3. All staff and patients are given appropriate PPE (personal protective equipment) in the hospital. This includes masks, gowns, gloves, and face shields. We wear these items in the operating room and on all the hospital floors.
 - You will need to wear a mask, especially when walking with physical therapy in the hallways.
 - Most people spend several days in the hospital after surgery. This lets you start your rehabilitation. You will have nurses, physical therapists, orthopedic medical providers, and social workers caring for you during your stay. They will all be using the proper PPE and following our safety rules while working with you.
- 4. Visiting hours are restricted and will be reviewed on an individual basis.

Due to ongoing COVID-19 concerns, our total joint replacement class is now held virtually. Your orthopedic provider can sign you up for this class if you have an active email address and internet access. If you do not have an email, we will offer you an in-person, individual total joint class in the orthopedic office with one of our physician assistants.

We look forward to caring for you throughout your total joint surgery and recovery. We want you to feel comfortable and safe while you are in our care. Thank you for your patience during this time. We are happy to discuss any concerns or questions with you at your pre-op appointments or by phone at the number below.

Sincerely,

CHA Department of Orthopaedics

Phone: 617-665-1566 Fax: 617-726-8522



Orthopaedics & Rehabilitation

