

## Guidelines

### CHA - Outpatient Infusion Services

The Hematology/Oncology Infusion Rooms at CHA Cambridge Hospital and CHA Everett Hospital offer routine outpatient services for patients needing treatment for cancer, anemia, Crohn's Disease, Multiple Sclerosis and a variety of other diagnosis.

**We are committed to meeting the needs of CHA patients and to make it a positive experience for patients, families and providers.**

**INFUSION SERVICES INCLUDE [but not limited to]:**

Antibiotics - Infectious Disease consultation and direction strongly suggested  
Biologic Response Modifiers - Epogen, Neupogen, and Neulasta for low blood counts  
Bisphosphonates - Aredia, Zometa, Boniva and Reclast for osteopenia and osteoporosis  
Blood Products - for anemia and thrombocytopenia  
Hormonal Injections - Lupron and Zoladex for prostate cancers  
Hydration  
Immune Globulins for immune deficiency syndromes  
Iron - Iron Sucrose for iron deficiency  
Portacath and PICC Line care - blood draws, routine flushing  
Remicade - for Crohn's disease, ulcerative colitis, rheumatoid arthritis and psoriasis  
Rituximab - for ITP, rheumatoid arthritis, lymphoma  
Solumedrol - for autoimmune diseases  
Therapeutic Phlebotomy - for hemochromatosis, polycythemia vera

**INFUSION SERVICES ARE AVAILABLE by appointment**

(Please note that we cannot accommodate weekend treatments at this time.)

**Cambridge** Monday – Friday: 8:30-5:30 pm

**Everett** Mon, Wed, Thurs: 8:30 am-5 pm. Tuesday: 1-5 pm

**HOW TO REFER A PATIENT TO THE INFUSION ROOM** - phone or EPIC message

You will reach the front desk with your phone call. Ask to speak directly to the Infusion Nurse. If they are unavailable you can leave a message and a nurse will call you back as soon as possible. You can send a staff message via EPIC, also.

**CHA Cambridge Hospital 617-665-1552 or EPIC message to CMS Infusion Nurse Pool**

**CHA Everett Hospital 617-381-7115 or EPIC Message to EMS Nursing Pool**

**For non - CHA physicians**

Our system requires that the patient is registered with a CHA provider. Your patient will need to be booked with a CHA physician for a brief visit and will provide orders in the EMR. This also gives the Infusion Nurses direct access to an MD who is familiar with the patient, in the event of reactions/issues.

**Requirements:**

- Prior authorization from insurance companies must be obtained prior to treatment. This may scheduling appointment.
- Name and contact info for the MD/PA/NP placing the referral.
- Diagnosis and indications for therapy.
- Patient face sheet, problem list and medication list.
- IV access should be in place for long term treatment. The line will be managed per CHA guidelines.
- Patient should bring their own pain/routine meds.

<b>CHA Cambridge Hospital Infusion Room</b> Medical Specialties 3rd Floor	<b>CHA Everett Hospital Infusion Room</b> South Building - Level B
The Infusion Room is a small L shaped space with 5 recliners. We can accommodate stretchers on a case by case basis.	The Infusion Room is small with 4 recliners with no bed or stretcher capability.
Hours: Monday- Friday 8:30 am - 5 pm	Hours: M, W, Th 8:30-5 pm and Tues 1-5 pm
Nursing Contacts: Tomixa Lee, RN Maria Melchionno, RN, OCN Lynette O'Brien, RN, OCN	Nursing Contacts: Claudia O'Shea, RN, OCN Ruth Krause, RN, OCN