



Join the Malden Family Medicine Center Patient Advisory Council!

We value your ideas and partnership.
CHA Malden is looking for volunteers to help improve
the patient experience in clinic.

Advisors provide a voice for the patient and help us in many ways,
including:

- Review and propose programs & policies to improve clinic experience
- Ensure education materials & forms are easily understood
- Provide input on quality & safety measures
- Help design better processes of care

Important Information

- Current MFMC patient/family member
- Meets monthly, Wed 6-7:30pm,
- Snacks & gift cards provided
- Work with other patients, physicians

Qualities of an Advisor

- Shares insights/experiences in helpful ways
- Sees & respects different viewpoints
- Works together to find solutions
- Comfortable speaking in a group

For information on the Patient Advisory Council, please contact the clinic front desk or call 781-338-0500.