- A. Provider dons PPE at beginning of session
 - a. Gloves, gown, n95 and face shield
 - b. Gloves, gown, PAPR
- 1. Patient gets mask and vitals
- 2. Front MA brings patient to back and passes off patient to hallway MA to room
 - a. Room coordination by Lead LPN
- 3. Patient is roomed
- 4. Labels and test kit are clipped to outside of room (separate clips), stethoscope hanging
- 5. Hallway MA sets yellow flag to indicate patient is waiting
- 6. Hallway MA gives one label to clinical lead
- 7. Clinical lead moves patient onto appropriate provider's schedule
- 8. Provider sees patient
 - a. Hallway MA flips flag to blue
- 9. If testing kit is needed, provider opens door and asks hallway MA to hand test kit or pulls it off the clip
- 10. If ED transfer is needed, provider will (1) open door and tell hallway RN to initiate ED transfer workflow, or (2) Provider will call lead clinician from room to initiate ED transfer workflow
 - a. Lead LPN and Lead Clinician discuss case
 - b. LPN to call EMS
 - c. LPN or Lead Clinician to call ED expect
- 11. If no ED transfer, when the provider finishes visit, the patient can open the door and exit clinic.
 - a. If labs needed, provider will let hallway MA know before patient leaves room
 - b. Hallway MA will direct patient to the lab
- 12. Provider hands stethoscope, +/- swab, +/- pulse oximeter to hallway MA for cleaning
- 13. Provider finishes note in dirty room if time allows
- 14. Provider doffs
 - a. No doffing of gown if going into covid positive room next
 - b. MA informs provider of current color status of rooms (green, yellow, red)
- 15. Provider leaves dirty room
 - a. Door closed
 - b. Flag flipped to red
- 16. Cleaner goes in, cleans
- 17. Cleaner goes out
- 18. Room is ready
 - a. Door open
 - b. All flags down