



Community Health Worker Training Course

Winter/Fall 2026

The goal of the Community Health Worker (CHW) training program is to **engage, train and empower** people to improve the health of their communities. This **free** training covers the core competencies outlined by the state and meets the program requirements set by the Massachusetts Board of CHWs. CHA's training also includes Mental Health First Aid certification.

Training Schedule

Choose between our weekday or weekend sessions held in-person in Malden. Certificates of completion are provided upon attendance of all 80 hours of training.

Saturday Weekend Session: • 10 weeks • January 24 – April 4, 2026 • 9:00 am – 3:00 pm	Tuesday and Thursday Weekday Sessions: • 8 weeks • September 15 – November 3, 2026 • 9:00 am – 1:00 pm
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Program Benefits

- Opportunity to participate in our highly competitive Volunteer Health Advisor (VHA) program, which includes a supervised internship.
- Work with CHA's **innovative and award-winning Community Health Department.**
- Gain **skills and experience in the healthcare field** by helping community members live healthier, more productive lives.

Qualifications

- 18 years or older
- Intermediate/advanced English (both written and verbal)
- Exhibit strong leadership and interpersonal skills
- Passion for working with people and/or organizations to improve the health of communities



The Community Health Worker Training Program strives to standardize the education and certification process, advance workforce development, and improve the profession's recognition. Healthcare systems, like CHA, understand the need to engage with individuals in the context of their lives in order to improve their health. This requires supporting patients beyond the doctor's office and working towards addressing the societal, cultural, and environmental factors that impact both individual and community health. CHWs are a bridge between people living in the community and CHA. They help improve health care access, education and delivery.

Community Health Workers:

- are frontline public health workers who apply their unique understanding of the experience, language, and/or culture of the populations they serve.
- offer culturally appropriate health education and outreach in community-based settings such as homes, schools, clinics, shelters, local businesses, and community centers.
- identify and share appropriate information, referrals, and other resources to help individuals, families, groups, and organizations meet their needs.
- provide direct services, such as health coaching and care coordination relating to accessing health and human services and social supports.
- advocate for individual, family and community needs related to health care and human services.



How are CHWs different from other health professionals?

CHWs are hired primarily for their understanding of the populations and communities they serve. They successfully conduct outreach and support system navigation, relying on their extensive experience working in community settings.

“Community Health Worker” is an “umbrella term” for a number of job titles that encompass one or more of the CHW roles. Some job titles for CHWs in Massachusetts include: Health Educator, Enrollment Worker, Family Advocate, Family Support Worker, Health Advocate, Outreach Worker/Educator, Patient Navigator, Peer Advocate, Peer Leader, Promotor(a) de Salud.

To Register

Scan the QR code to apply.

For more information, please contact [Brianna Breuer](#).

